



# Town of Tillsonburg 2024 Business Plan

## Fire & Rescue Services



# 2024 Business Objectives

Project	Community Strategic Plan	Lead Accountability	Project Cost	Anticipated Completion
Implementation of Community Risk Assessment & Short Term Master Fire Plan Objectives	<i>Goal - Within the community, Tillsonburg will strive to offer residents the amenities, services and attractions they require to enjoy balanced lifestyles. Develop a robust, long-term asset management plan to inform evidence-based decisions regarding the maintenance, rehabilitation and replacement of community facilities</i>	Fire Chief	TBD	Ongoing
Continue NG-911 System enhancements in preparation for March 2025 Deadline	<i>Community Growth: The Town will accommodate and support sustainable growth- Council Priority – Emergency Services Growth Staff to consider the growth of emergency services in line with growth of the Municipality</i>	Fire Chief	TBD	Ongoing

# 2024 Business Objectives

Project	Community Strategic Plan	Lead Accountability	Project Cost	Anticipated Completion
Increase Fire Communications Partnerships to Enhance Fire Communications Business Model	<p><i>Community Growth: The Town will accommodate and support sustainable growth- Council Priority – Emergency Services Growth</i></p> <p><i>Staff to consider the growth of emergency services in line with growth of the Municipality</i></p>	Fire Chief	\$0	Ongoing
Increase Part-Time Hours Capacity to Maintain OFM Training, Prevention, Inspection, Administrative Requirements and Increase Daytime Response Capability	<p><i>Community Growth: The Town will accommodate and support sustainable growth- Council Priority – Emergency Services Growth</i></p> <p><i>Staff to consider the growth of emergency services in line with growth of the Municipality</i></p>	Fire Chief	\$60,000	Ongoing
Live Fire Training for Suppression Crews	<p><i>Community Growth: The Town will accommodate and support sustainable growth- Council Priority – Emergency Services Growth</i></p> <p><i>Staff to consider the growth of emergency services in line with growth of the Municipality</i></p>	Fire Chief	\$10,000	Ongoing

# 2024 Business Objectives

Project	Community Strategic Plan	Lead Accountability	Project Cost	Anticipated Completion
Continue to Enhance PTSD, Cancer, and Mental Health Risk Reduction Programs	<p><i>Community Growth: The Town will accommodate and support sustainable growth- Council Priority – Emergency Services Growth</i></p> <p><i>Staff to consider the growth of emergency services in line with growth of the Municipality</i></p>	Fire Chief	\$0	Ongoing
Complete Emergency Management Annual Compliance Requirements	<p><i>Community Growth: The Town will accommodate and support sustainable growth- Council Priority – Emergency Services Growth</i></p> <p><i>Staff to consider the growth of emergency services in line with growth of the Municipality</i></p>	Fire Chief	\$0	Ongoing
Conceptual design Fire Communications space in new Town Hall facility	<p><i>Community Growth: The Town will accommodate and support sustainable growth- Council Priority – Emergency Services Growth</i></p> <p><i>Staff to consider the growth of emergency services in line with growth of the Municipality</i></p>	Fire Chief	TBD	Q4

# 2024 Capital Summary

Project	Community Strategic Plan	Lead Accountability	Project Cost	Anticipated Completion
<b>Facilities</b> Minor Renovation to back-up Dispatch CSC	<i>Council Priority – Emergency Services Growth Staff to consider the growth of emergency services in line with growth of the Municipality</i>	Fire Chief	\$7,500	Q1
Windows and Accessible Door Replacement at Fire Hall			\$25,000	Q2
<b>Equipment</b> Bunker Gear Replacement	<i>Council Priority – Emergency Services Growth Staff to consider the growth of emergency services in line with growth of the Municipality</i>	Fire Chief	\$30,000	Q3
Rescue Equipment			\$7,500	Q4
Gas Detection Equipment			\$15,000	Q4
Training Supplies & Resources			\$5,000	Q4

# Risks

- Resource capacity challenges in achieving Council approved service levels, legislative compliance and industry standards and best practices related to:
  - Emergency Response Times
  - Staffing levels Legislative Requirements
  - Fire Ground Staffing / Supervision / Incident Command
  - Fire Safety Inspection, Public Education Programs
  - OFM NFPA Professional Certification & Standards
  - Staffing resources required to meet Industry standards, best practices and enhance firefighter and public safety

# Risks

- Decreased availability of staffing resources results in increased response times, inadequate and unsafe staffing levels reduced firefighter safety and increased fire loss
- Increased call volume related to growth results in fewer employers allowing firefighters to leave work to respond to emergencies reducing available staffing resources for fire response during peak hours
- Increased absence due to pandemic, PTSD & Mental Health results in increased staffing costs and reduce available staffing

# Opportunities

- Increasing fire prevention and public education capacity is required to maintain Council approved service level, legislative compliance, industry standards and best practices.
- Increasing fire training resource capacity is required to achieve and maintain OFM NFPA professional qualifications, legislative compliance and enhance firefighter safety
- Co-locate Fire Communications in new state of the art Town Hall facility to increase partnerships and increase capacity at current Fire Hall for growing fire service

# Opportunities

- Implementation of Master Fire Plan objectives will help build a more sustainable fire service to meet the growing needs and circumstances of the community
- Increasing smoke and CO alarm program resources can reduce false alarms and demand on fire suppression resources
- Increasing pre-incident planning increases emergency response effectiveness, safety and improves Fire Underwriter Insurance grading for residents and businesses

# Future Departmental Directions: 3 year outlook

## 2025

- Implement Master Fire Plan short term objectives
- Continue to expand Fire Communications partnerships
- Completion & implementation of NG-911 System
- Co-locate Fire Communication to new Town Hall site
- Conceptual design/study for fire station renovations
- Establish dedicated reserves for fire fleet and facilities
- Officer development and succession planning
- Training to NFPA professional qualification standards
- Annual Emergency Management training & exercise

# Future Departmental Directions: 3 year outlook

## 2026

- Implement Master Fire Plan short term objectives
- Continue to expand Fire Communications partnerships
- Conduct radio communications network study
- Commence Fire Station Renovations
- Increase contributions to fire fleet & facility reserves
- Officer development and succession planning
- Training to NFPA professional qualification standards
- Annual Emergency Management training & exercise

# Future Departmental Directions: 3 year outlook

## 2027

- Implement Master Fire Plan short-mid term objectives
- Continue to expand Fire Communications partnerships
- Completion of Fire Hall renovations
- Implement radio communications study objectives
- Officer development and succession planning
- Training to NFPA professional qualification standards
- Annual Emergency Management training & exercise